

## **Information on cancellation for EU citizens**

### **I. Your right to cancel**

1. You are entitled to cancel your contract with VISABEE within fourteen days without providing any reasons.
2. The cancellation deadline is fourteen days from the date on which the contract was concluded.
3. You are required to provide us with the following information

**(VISABEE GmbH: Zeppelinstraße 73, D-81669 München, +49-(0)4022857910,  
info@visabee.de)**

by means of a clear declaration (e.g. a letter sent by post, a fax or an e-mail) of your decision to terminate this contract. Should you make use of this opportunity, we will send you a confirmation (e.g. by e-mail) immediately that your cancellation has been received.

4. In order to comply with this cancellation deadline, it is sufficient that you inform us that you are exercising your right to cancel before the deadline expires.

### **II. Consequences of cancellation**

1. Once you have cancelled this contract, we are required to refund all payments we have received from you, including the processing fee, immediately and at the latest within fourteen days of the date on which we received your cancellation of this contract.
2. We will use the same means of payment for this reimbursement as you used for the original transaction, unless anything different has been expressly agreed with you.
3. Under no circumstances will we charge you a fee for this repayment.
4. Should you have demanded that the service should begin during the cancellation deadline, you will be required to pay us an appropriate amount corresponding with part of the services already provided up to the date on which you informed us of your exercise of the right to cancel the contract compared with the total scope of services foreseen in the contract.

### **III. Important information**

Your right to cancel will be forfeited should the contract be implemented in full by both you and ourselves at your express wish before you have exercised your cancellation right.